My gift certificate doesn’t work.

Gift Certificates · https://www.vinology.com/helping/my-gift-certificate-doesnt-work/

A few people have this issue every year. The most common error is that the gift-giver inadvertently transcribes the gift code incorrectly when presenting it to you. To resolve this issue, please provide the purchaser’s name, email address, and the gift code you received.

A few other reasons this may happen: If you are trying to coupon stack, that will not work; our system will only process one gift certificate or coupon per order. Finally, it may be that you are using an expired promotional coupon.