How Do I Access My Wine Course or Class?

Academic Courses · https://www.vinology.com/helping/how-do-i-access-my-wine-course-or-class/

If you're not sure how to access your program, the first step is to figure out which type of course or class you purchased:

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1. If You Purchased a Tasting Class (One-Time 90-Minute Class)

- **What it is:**
  A single-session 90-minute class (sometimes called a wine tasting or tasting class).
- **How to access:**
  - Check the **ticket** you received by email.
  - Review the **reminder email** sent before the event.
  - Follow the instructions provided to attend in-person at the scheduled date and time.

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2. If You Purchased a Certification Course (Multi-Day Program)

Certification courses are longer programs that meet over multiple days or an entire semester. There are two types:

A. Online-Only Programs

- **What it is:**
  A fully online program taken through the **National Wine School** website: wineschool.us.
- **How to access:**
  - You should have received an email with login instructions **within 5 minutes** of purchase.
  - If you did not receive the email:
    - Check your spam or promotions folders.

        - Some email providers (like Yahoo, Comcast, and others) may block or delay delivery.
        - You can also go directly to wineschool.us and use the **“Lost Password”** feature to reset and access your account.
        - An account is **automatically created** for you at the time of purchase, even if you have not logged in before.

- **Important:**
    - Please ensure you entered your email address correctly at checkout.
    - We recommend avoiding problematic free email services; a list of known issues can be found in our Knowledgebase.

B. In-Person Certification Programs

- **What it is:**

  An in-person program held at the **Wine School of Philadelphia**, with an online academic component hosted at the **National Wine School**.
- **How to access:**
    - You will receive an **onboarding email** with a link and password when your program begins.
    - Follow the link to either **log in** or **create an account** at wineschool.us.
        - On mobile, you may need to scroll down to find the "Create Account" button.
    - Once logged in, your program will be automatically added to your dashboard.
- **Important:**
    - Again, some email services may incorrectly filter or block onboarding emails.
    - If you use a service known for delivery issues and cannot find your onboarding email, please check your spam folder first.